



SERVICE BULLETIN NO. SB-13-002

Issue Date: 07/28/2004

SUBJECT: Bustin Pull Out Platform Service Bulletins for models POS-204, TAP-200, POA59, and POA60.

Bustin Industrial Products, Inc. has released two service bulletins for their Pull Out Platform models POS-204, TAP-200, POA59 and POA60. Please refer to the attached service bulletins for more information; also note that any parts that are replaced are free of charge, however, *no labor coverage will be given*. In addition Bustin has also published a product upgrade bulletin for customers who desire an upgrade.

Utility's Field Service Department will supply dealerships with a list of customers affected by these service bulletins. Customer notification will be conducted by Bustin on behalf of Utility Trailer.

Any questions regarding Bustin Industrial Product service bulletins should be directed to Bustin, at 800-933-5166.

Any questions regarding this service bulletin should be directed to Utility's Field Service Department at 800-423-6591.

Field Service Department
UTILITY TRAILER MANUFACTURING COMPANY

Service Bulletin Aluminum Pullout TAP-200 and POA59 and POA60

July 2004

Advisory

The Steps on Older Aluminum TAP-200, POA59&60 Pullout Platforms may be subject to weld breakage and eventual failure of the step. This could result in a fall injury. These units were produced prior to 2003. Steps produced that time are fully welded.

Inspection

Please inspect your Aluminum pullout platforms as described in this flyer, then use the form on the back side to request sufficient replacement service parts for the TAP200 pullouts in your fleet. Any replacement parts required for this bulletin are free including shipping. Installation is not included; however, since the components are modular, labor should be minimal.

We apologize for any inconvenience this may cause you. At Bustin, we always stand behind our products and put driver safety above all else. Be assured that we will work with you to remedy any problems so that your pullout platforms are operating perfectly. Thank you for your cooperation!

Sincerely,
Tom Hornkohl
Product Manager

Questions?

For inspection questions, please call Wayne MacWilliams at extension 111.

For questions regarding delivery of replacement parts, please call Mary Miller at extension 129.



Toll Free: 800-933-5166
Phone: 570-424-6500
Fax: 570-424-6453
Website: www.bustin-usa.com
Address: 401 Oak Street
E. Stroudsburg, PA 18301

INSPECTION

1) Bearing Bar Welds

Please inspect all steps on aluminum pullouts to determine if all bearing bars are welded on both sides of each bar. (Note: The last bar is welded one side only)

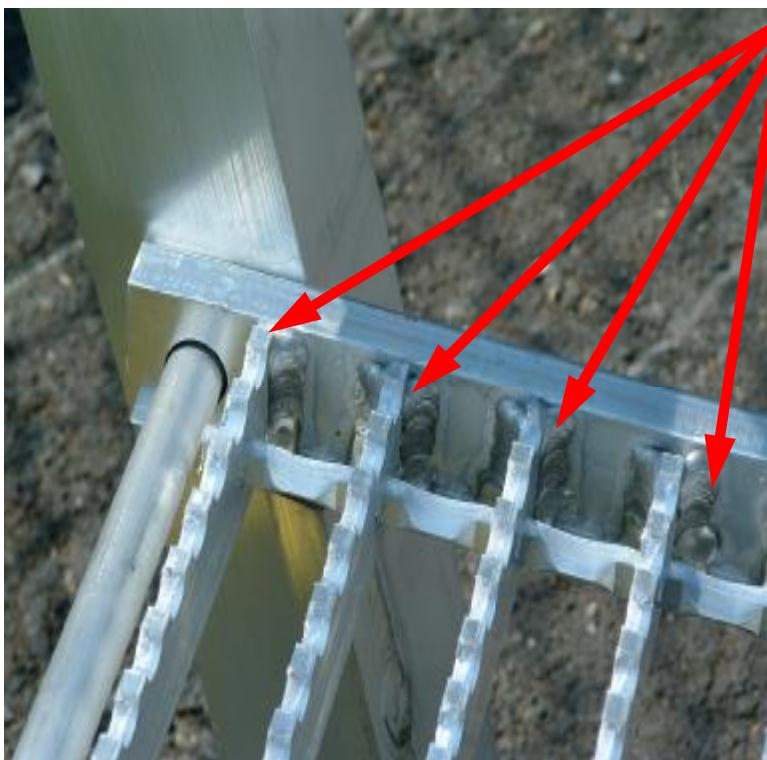
If the bars are not welded both sides, as shown, the complete step should be replaced.

REPLACEMENT

Simply remove the tie bar bolt holding the left and right stair stringers in position.

Pull the 2" square aluminum tube stringers apart and the steps can be removed and replaced.

Refasten the tie bar bolt using a new self locking nut (provided with step).



SYSCO Location:

Date: _____

Contact Name & Title: _____

Email: _____

Total Number of Model TAP-200 Aluminum Pullout Platforms in fleet: _____

Inspection Report:

1. Step Weld Inspection for all units? Yes No

2. Did your inspection reveal any other potential problems? If so, please provide a brief description below. Bustin will call you for more information.

The above information will be used to determine the correct replacement items, quantities and installation instructions for your location .

Return via e-mail TO: thornkohl@bustin-usa.com

Steel Pullout POS-204 Service Bulletin

July 2004

Advisory

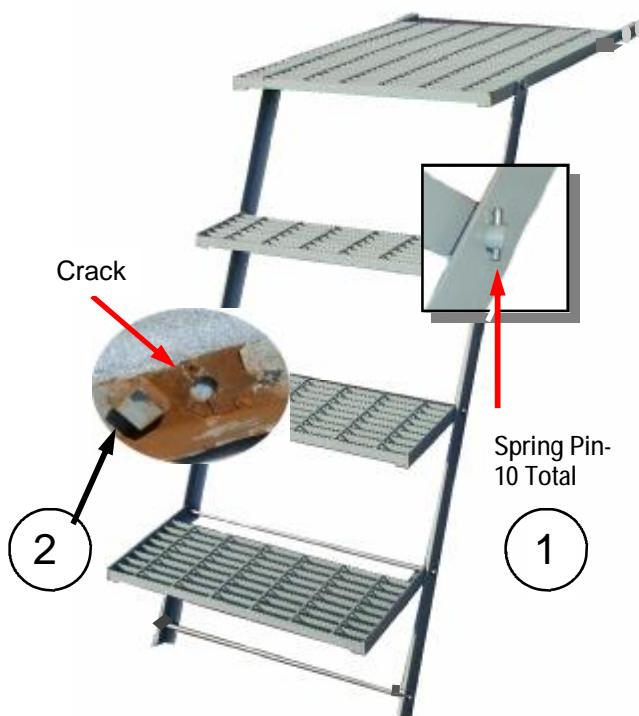
The Steel Pullout Platform Model number POS-204 has experienced unacceptable service life, requiring a higher level of maintenance than normally attributed to Bustin products. We have received reports of two incidents attributable to steps dropping out of position.

Inspection

Please inspect your steel pullout platforms as described in this flyer, then use the form on the back side to request sufficient replacement service parts for the POS204 pullouts in your fleet. Replacement parts required for this bulletin are free including shipping. Installation is not included; however, since the components are modular, labor should be minimal.

We apologize for any inconvenience this may cause you. At Bustin, we always stand behind our products and put driver safety above all else. Be assured that we will work with you to remedy any problems so that your pullout platforms are operating perfectly. Thank you for your cooperation!

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Tom Hornkohl
Product Manager



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INSPECTION

1) Spring pins

Please inspect all pullouts to determine if spring pins are used on your ladder stringers. Verify pins are centered in the step pivot rod. Uncentered roll pins may loosen. Loose pins can pose a safety problem if the pin falls out resulting in one side of the step to drop. The spring pins must be replaced with stainless steel cotter pins and washers available from Bustin.

2) Ladder Stringers

Ladder stringers can become damaged in use. Check for significant bending damage of steel angle legs on ladder. If bending is present, check all pivot rod holes in the stringer for possible cracks in the base metal near the holes. Replace any damaged stringers or stringers with cracks.

SYSCO Location:

Date: _____

Note: Bustin has contact information for all SYSCO locations. We need your location name only.

Contact Name & Title: _____

Email: _____

Total Number of Model POS-204 Steel Pullout Platforms in fleet: _____

Inspection Report:

1. Roll pin Inspection for all units? Yes No
2. Inspection for damaged ladder stringers ? Yes No
How many replacement stringers required? _____
3. Did your inspection reveal any other potential problems? If so, please provide a brief description below. Bustin will call you for more information.

The above information will be used to determine the correct replacement items, quantities and installation instructions for your location .

Return via e-mail TO: thornkohl@bustin-usa.com

PULLOUT UPGRADE AVAILABLE

Bustin has announced an extended warranty that is described on an additional sheet included in this e-mail bulletin. Please see this announcement and determine if you have an interest in upgrading any Model POS-200 steel pullout platform with either the Heavy Duty TAP-200 Aluminum Pullout Platform or the Heavy Duty POS400G.

SYSCO POS200 Steel Pullout Platform Upgrade



Date: July, 2004
To: All SYSCO Locations

Several SYSCO locations have reported continuing problems with excessive maintenance and breakage of the steel POS200 pullout landings and stair under heavy-duty use. All users of the early model POS200 pullouts (with angle legs) are encouraged to make this replacement to reduce the risk of possible driver injury and to better provide heavy duty service. Bustin is offering this replacement at greatly reduced price to partially compensate for any inconvenience you may have experienced with the early model steel pullout platforms.

The Steel POS400G

For \$110 each, option number 1 is an upgrade to a galvanized steel POS400G pullout platform. The POS400G is a heavy-duty steel pullout platform with **square tubing legs (1-1/4")** and **landing frame (1-1/2")**, The POS400G fits into your existing enclosure and can be quickly installed.

The Aluminum TAP200

For \$110 each, option number 2 is an upgrade to an aluminum TAP200 pullout platform. The TAP200 is a heavy-duty aluminum pullout platform with **2" square tubing legs** and a **2" custom extrusion** at the landing, The TAP200 fits into your existing enclosure and can be quickly installed.

SYSCO locations should scrap the old steel pullout platforms after switching out the replacements. Call us with your purchase order or credit card. Please feel free to call me with any suggestions, questions or feedback. Thank you for your assistance. Small quantity orders available from stock. Large orders 3-4 wks.

To Order: call Mary 800-933-5166 ext 129 Email: mmiller@bustin-usa.com



OPTION #1 POS400G Steel

Upgrade the steel pullout platform to the **Heavy Duty Galvanized Steel** POS400G for \$110 each.
Capacity 600# Weight: 125#.

FOB: E. Stroudsburg, PA 18301

(SYSCO locations should scrap their steel pullout platforms upon receipt of the replacement units.)



OPTION #2 TAP200 Aluminum

Upgrade the steel pullout platform to the **Heavy Duty aluminum light weight** TAP200 for \$110 each.
Capacity 500# Weight: 60#.

FOB: E. Stroudsburg, PA 18301

(SYSCO locations should scrap their steel pullout platforms upon receipt of the replacement units.)